

Refund Policy 2021-001

A policy to govern the procedures associated with the refunding of all fees paid by or dues from members of the Club.

1. Membership Fees

(1) A \$25 administrative fee will be deducted from all refunds. This is applied to full season membership.

(2) A refund can be issued if a written application is made within 4 weeks from date of payment received.

(3) A refund will be considered by the Board upon written application under the following circumstances:

A) If a member sustains an injury which restricts the member from using the Club's facilities

B) If a member is restricted from using the Club's facilities under circumstances considered exceptional. The definition of "exceptional circumstances" shall be at the sole discretion of the Board.

The Refund will be in the form of Club credit minus the administration fee. A monetary refund may be given only if the member is relocating out of town permanently. Membership fee is based on a core season of 5 months – May to September. The credit will be prorated based on the number of full months remaining in the season. Members who joined the Club in June and beyond, the amount of refund will be decided by the Board. Refund credits will only be applied to the following season to prevent an accumulation of obligations which makes it hard to track.

(4) Members that have their membership suspended by the Board shall not be eligible for a refund of ANY Club fees paid by the member.

(5) No refunds will be allowed for Casual membership.

2. Monthly Program Fees

(1) Upon written application, lesson fees shall be refunded if,

a. The member is restricted from participating due to an injury which is supported by a medical certificate; or

b. The member is unable to attend due to exceptional circumstances; The definition of "exceptional circumstances" shall be at the sole discretion of the Board. and

c. Both a) or b) occur no less than 5 days before the lessons commence.

The Refund will be in the form of Club credit valid only for use this season or next. A monetary refund may be given only if the member is relocating out of town permanently

3. League and Tournament Fees

(1) League and Tournament fees will not be refunded under any circumstances.